

# NOTICE TO RESIDENTS

It's getting close to spring ... and we all know what that means ... potholes!

Whenever you notice a pothole, please let us know, so our crews can address them quickly and keep roads safe. Pot holes may not always be visible as they are covered in water/slush.

Your feedback on roadway concerns helps us keep our roadways safe and efficient. We appreciate your help in reporting problems as you encounter them. Your report is sent directly to the Public Works Dept who will dispatch to have the area inspected and repaired.

## **Why do potholes form?**

We tend to see more pot holes forming during slushy, wet weather when the freeze/thaw cycles start in early spring. Water in a crack will freeze and expand, weakening the pavement. When it thaws and the water evaporates, a cavity is left. As vehicles drive over the weakened cavity, the pavement begins to crumble and a pothole appears. The more traffic on a pothole the faster it expands.

## **How do City crews respond?**

Did you know city crews fill 100's of potholes each year? City crews inspect all potholes they find or that residents report. Once inspected, potholes are prioritized based on safety, considering size, location and traffic volume. If there is a high number recorded in a specific area, they will be packaged together and completed at the same time.

Timelines for repair can be affected by factors such as location, weather conditions, resource limitations and other roadwork priorities.

## **During Pothole Repair:**

Crews use different equipment depending on the size of the pothole that may cause temporary noise and vibration. Please give our crews room to work, and we'll have you safely on your way.

## **How to report a pothole or hazardous road condition:**

[publicworks@nelson.ca](mailto:publicworks@nelson.ca)

Public Works at 250-352-8238